

Barnhirst
Stoke Gap
Stoke Bruerne
Northamptonshire
NN12 7SN

November 2010

To whom it may concern

Project : Downstairs Toilet

Remove all existing equipment
Wall mounted Base Unit with Piers
Wash Basin on Granite Counter

Back to wall WC
Wall mounted taps
Full Tiling, Floor and Walls

Installation by : Alex Williams of Ashton, Northamptonshire

This was a small project in terms of room size but quite extensive in terms of re-fit and modification to existing pipework. We are very pleased with the final appearance and quality of workmanship.

There are perhaps 3 aspects that set Alex's work apart from other companies

1. Project Management
2. Integrity
3. Attention to detail

1. Alex reliably adhered to all agreed dates. We always got a call or text if there were any slight variations in timing. This single aspect removed a lot of the hassle that can arise in a project extending over 10 days to 2 weeks. Alex was also obliging in accommodating delays in the delivery of certain materials to the required schedule.
2. Alex is the sort of person you can trust in your house and is good company too
3. There were issues that arose during the project – eg the porcelain tiles proved difficult to cut : one wall was very much out of alignment – but these were met and overcome without drama. Alex is well equipped in terms of tools and experience / skills to deal with such inevitable “wrinkles”.

I would have no hesitation in selecting Alex for further projects (kitchen or bathroom) and in recommending him to others.

Peter McCallum